



HDE-222222222222-A Seat No. \_\_\_\_\_

**B. Sc. / B. Sc. IT / B.C.A. (Sem. I) (CBCS) Examination**

**November/December – 2017**

**English : STCS-01**

*(Scientific Technical) (Commu. Skill)*

*(New Course)*

Time :  $2\frac{1}{2}$  Hours]

[Total Marks : 70

**Instruction :** Figures to the right indicate marks.

- |   |                                                                   |    |
|---|-------------------------------------------------------------------|----|
| 1 | Define communication and discuss its process.                     | 14 |
|   | <b>OR</b>                                                         |    |
| 1 | What are the types of communication.                              | 14 |
| 2 | What is written communication ?                                   | 14 |
|   | <b>OR</b>                                                         |    |
| 2 | What are the merits and demerits of written communication ?       | 14 |
| 3 | What is oral communication ?                                      | 14 |
|   | <b>OR</b>                                                         |    |
| 3 | What are the Advantages and disadvantages of oral communication ? | 14 |
| 4 | Comment on the art and meaning of listening.                      | 14 |
|   | <b>OR</b>                                                         |    |
| 4 | What are the Barriers of listening ?                              | 14 |
| 5 | Write short notes : (any <b>two</b> )                             | 14 |
|   | (1) Kinesics                                                      |    |
|   | (2) Paralanguage                                                  |    |
|   | (3) Interpersonal Skills                                          |    |
|   | (4) Business Etiquettes.                                          |    |